



## Crown & Anchor

Mr Hayley.

1. Apparently a nuisance to only some of the residents (Mr & Mrs Smith our closest neighbours are in full support). Mr Hayley has never complained to me about noise. In fact Mr Hayley and Mrs Hayley are not in residence for the whole of the year. I am sure that the Crown & Anchor was here when Mr Hayley moved in. The Crown & Anchor is a pub and people living near should expect some level of noise. I'm sure he evaluated this before taking up residency.
2. Mr Hayley has never used the pub since I have been here. I take issue with Mr Hayley's comment about noisy clientele. Again, this is only assumption, totally unfounded and not evidence at all.

Roz Twigger

1. I totally disagree, as I said before there is only one child of school age in the vicinity. Not full of children of school age as she states, and the pub is not in the heart of the village it is on the out skirts of the village.
2. M/s Twigger has obviously read the variation wrong. I bringing the license up to date the garden must be on the plan if people are going to drink in the garden. I am not planning on having 'A Glastonbury Festival' in the garden. If anyone does drive we have a large car park for this. M/s Twigger has never complained to me about noise. M/s Twigger does not use the Crown & Anchor.
3. There is absolutely no evidence that any unruly behaviour has ever emulated from the Crown & Anchor, so why should that change. In fact some days of the week I shut before 11o/c. An extra hour would just allow me flexibility when and if needed. I believe this was one of the main reasons in the change in licensing.
4. This comment is irrelevant to the license application

I am very considerate and aware of my locality. Neighbours should also be considerate and aware that they live near a pub. It does work both ways (or should do)

Ben Wells.

1. Totally disagree as I have mentioned before. Mr Wells does have a young child but they live almost 200+m away. He has never complained to me.
2. There has never been anyone outside the pub when we have had live music so this is totally untrue and unfounded.
3. In answer to Mr Wells letter: Paragraph by paragraph.

Mr Wells lives at least 200mt from the pub. As I have said above he has never raised any concerns over noise from the pub. There aren't a lot of children living in the vicinity of the pub, he has one and Mr Segal has one. I am not intending to play amplified music outside. Mr Wells has read this

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totally wrong. I am bringing the garden onto the license so people are able to enjoy a drink there. Therefore, it would not be a public nuisance and irrelevant.

As already stated, my reason for the variation is for the enjoyment of those who use the pub. We need to preserve our heritage pubs. The Crown & Anchor has been a pub since 1842. The pub has seen a roller-coaster of popularity. In this day and age with more and more people entertaining at home, pubs are having a hard time, but people still do visit pubs, albeit a little later in the evening. I totally disagree with Mr Wells assumption of a 'honeypot for drinkers' from far and wide. Let's not forget we are near Marlborough and Hungerford, there are a lot more licensed premises in these areas and with later licenses than 120/c. Drinkers nowadays do not migrate. Music is not played late and people do not stand outside (Mr Wells appears to have forgotten that the music is inside) therefore an unfounded comment that there is noise from revellers. Mr Wells must be mistaken, maybe neighbours enjoying themselves. He then appears to contradict himself in saying that it is otherwise a quiet village.

As for the last paragraph, this is total nonsense and a blatant lie; the blue notice has always been in full view in front of the pub as per received instructions. I have been as transparent as I can be as I have nothing to hide.

In closing it is obvious that all these objections are totally unfounded and based on assumptions, none of them offer any evidence in support of their allegations. The Crown & Anchor is a lovely British Heritage pub and long may it remain so. I have been in this industry for almost 40 years and it has never ceased to amaze me that certain people move in close proximity to a pub, never use the facility and then complain. The pub, especially a village pub is an amenity, and if it was to go it would have a detrimental effect on local house prices; I suppose these types would then again complain. We should not let these few people spoil the enjoyment of a lot of others just because they don't use the pub. I have attached quite a few signatures from lovely real village people with real village value that do use the pub and support my application.

I am attending a meeting of the Parish Council on Monday evening. If called upon I hope I may put people's concerns at rest.

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# Crown & Anchor

## Answers to Representations 2

J Ellis.

There are no plans to play any music in the garden. This person has read the application wrong. The Crown & Anchor is a pub and it has a garden, people like to drink in the garden therefore it has to be included on the license.

Of course there is a mix of house owners in the village, but of course the pub was here before anybody who is now living in the village and it must be preserved for people to use when they want to use it.

I cannot be held responsible for what goes on at The Bell.

My customers are mature and responsible adults who live in the village. I can't and won't be held responsible for another licensed premises clientele.

Mr R Hall

1. I am quite surprised at this coming from Mr hall as he uses the pub on live music nights, so this comes across as a bit hypocritical. Only one family with children close by.
2. There isn't and there never has been, in my time, any rowdiness. Evidence please Mr Hall.
3. The Crown & Anchor cannot be held responsible for burglaries. I take issue with Mr Hall suggesting that my customers are burglars. This comment is totally irrelevant.
4. The pub is hardly ever busy. I have a car park for clientele. I can't see the relevance of the junction we are on, to my application. The junction is far busier in the mornings during the school run.
  - i. I will be monitoring the volume of all music at all times
  - ii. The kitchen has nothing to do with this application
  - iii. I do not envisage an increase in traffic volume as most customers walk to the pub (like Mr Hall) the worse traffic is always in the mornings. The majority of parked vehicles in Whittonditch road is compounded during the day and mostly belong to tradesmen working in houses such as Mr Halls. As far as I'm aware there has never been any instance where emergency vehicles are unable to get through outside the pub. My customers are always encouraged to use the pubs carpark.

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### Answers to Application Representations 3

Wendy Allen and Paul Segal (by paragraph) Rep; 7+8

1. The Crown & Anchor is not in a conservation area. I fail to see how m/s Allen knows the accounts for The Crown & Anchor and really irrelevant to the application.
2. Speculation, unfounded, irrelevant
3. No proof offered because this is just not true. It is quite normal for people to leave by the front and/or back door and talk. I will be putting up signs to ask people to respect the neighbours and please leave quietly. Please do not forget that you have chosen to live very close to a pub. You both made that decision, so you need to respect that fact.
4. I did have a meeting with the council with the view to informing me of updates needed to my liquor license. It came to light that the license sketch plan was way out of date and needs to be updated. This is an oversight by my predecessor. I have had a letter recording what was discussed. In fact all the times were agreed by Mr Segal (m/s Allens partner) after a meeting I had with him in July this year.
5. I do post on social media and I do have a sense of humour, which this was an instance. It is no admission or proof. This was posted because I fail to see why people move opposite a pub and complain about customers leaving. And it appears The Crown & Anchor isn't the only pub. I wasn't the author of this post, I just shared it. You both are not qualified to make any judgement of my business.
6. Customers won't migrate any more than they do at present. Total fabrication. The Bell does have a midnight license.
7. i. I live at the premises. ii. Noise levels will be monitored and lessened after 11pm. iii. To the satisfaction of the council. iiiii. Bass resonance will also be monitored to a reasonable level after 11pm. iiiiii. The applicant. iiiiii. No outside events are planned. iiiiii. The applicant
8. Customers will be asked to respect the neighbours and leave quietly. I live on site.
9. I don't understand the relevance of this paragraph. You are just not qualified to judge.
10. Not quite exactly what I said. My bulk email was to inform all who may attend that we shall be finishing at 11pm due to a sensitive neighbour. What's wrong with that.....nothing. Sorry I didn't put the words that M/s Allen would rather have read. But I did copy her partner in on the email. There has not been a formal letter. Don't know where have you got that from?
11. I take issue with M/s Allens character reference and personal vendetta towards me. I hold a personal license. I am a responsible and respectful person who demands the same. I am far more qualify in this business than either m/s Allen or Mr Segal. I fully understand that you are opposite a public house. You have to understand that as well. But you made the decision to live there. Please do not blame me for trying to maximise my business potential. It was a

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much different story when you asked me for a raffle prize (and I gave one to you) for the pre-school raffle; even though you do not frequent the premises. That smacks of hypocrisy.

12. The Crown & Anchor is not a public nuisance, has never been and never will be under my time here. There is already a smoking area at the back of the pub, so a lot you know. I am unable to instigate anybody not to smoke in the street. Irrelevant to this application. All other suggestions have been noted.

Barry Hieron Rep; 9

1. n/a
2. I have never had any outside events since I have been here that have gone beyond 8pm. And none are planned for the future.
3. The Crown & Anchor are not responsible for any vandalism of any shape or form at any time. My customers are mature and responsible. Therefore irrelevant.
4. All suggestions have been noted, thank you.

Mrs Colaluca. Rep; 11

1. n/a
2. I can't be held responsible for past landlords events. No outside events are planned. I am only asking for the garden to be included in the licensed plan so people may drink in the garden.

I'm here if you would like to discuss things over a coffee.

Susan Robbie. Rep; 12

1. n/a
2. Noise levels are not excessive but will/have been monitored. I am not considering more events. The village also has a lovely pub that unfortunately, apparently for you, you live close to. I hardly think that my live music events echo around the Kennet valley. A slight over exaggeration to say the least.
3. Why should this be? People come out later now so no more extra drinking would be expected. People also drink non-alcohol drinks. Only an assumption and not substantiated at all.
4. For people to drink in the PUB garden, this has to be on the plan. The car park isn't on the plan because I don't want and wouldn't want people to drink in the car park. I don't think you realise how small the Crown & Anchor is. Most Birthday parties are held inside I don't envisage any weddings in the garden, but why not, I think that would be lovely. Although perhaps the British weather may not be reliable enough. As you have already mentioned, I have a car park. No customers of the Crown & Anchor have ever caused an encumbrance to

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emergency services since I have been here. The Crown & Anchor have a community Defibrillator attached to the building for the community.

If you have any further concerns I will be at the parish council meeting on Monday next, or if you prefer I am at the pub every day perhaps you would like to come in for a coffee.

Janet Heirons. Rep;13

1. We have never held any outside events with live music beyond 8pm in the evening. Therefore this is irrelevant.
2. I take issue with this comment. Are you really saying that my customers are vandals??? **Can the Crown & Anchor be blamed for all loud voices, vandalism, and anything else that may happen in the village, a resounding no I think.**
  - i. A non-pub goer would say this. You have chosen to live by a pub, you must respect that it will, at times, be noisy.
  - ii. I plan to restrict the volume after 11pm
  - iii. Alcohol wouldn't necessarily be served every day after 11pm, but I would like the flexibility to do so.
  - iv. I do respect my neighbours and I realise the pub is in a rural location. The neighbours must also respect the fact that they have chosen to live near a pub and allow people to use this precious amenity. I put on live music events because it is a rural location i.e. not much happening in the village, and the music events are very popular.

I must say at this point that a lot of the residents have got the wrong idea of what I am proposing. I am NOT planning to be having live events in the garden. If that has gone before it isn't during my time at The Crown & Anchor.

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Kellie Ritchie. Rep; 16

- As you have chosen to live near a pub you must expect some level of noise. Given the proximity of your house this must be minimal. Not all people that walk past your house come from the Crown & Anchor.
- Not many really Paul & Wendy and yourselves. As above you do live near a pub.
- Not true as the Bell does have a late licence. Therefore irrelevant.
- Not true as I have a car park and I am here for the villagers that enjoy going to the pub. It is unsubstantiated that others far and wide will be drawn to the Crown & Anchor as this isn't the case at The Bell.

Paragraph.

Of course The Crown & Anchor is situated in a residential position it is the village pub and has been since 1842. Don't blame the pub for every one and their dog who walk the streets at night. In fact my customers are respectable and mature so I don't know where you get your information from.

Chris Wilson. Rep; 17

You are close to the pub Chris so you must expect some noise. You are mistaken about outside amplified music. I have no plans for any outside events.

Janet Webster. Rep; 19

1. n/a
2. Janet, do you really consider people laughing a public nuisance. Are you sure they are the customers of the Crown & Anchor
3. n/a
4. There are no parking restrictions in and around the Crown & Anchor. Nobody has a right to park outside their home unless on a dedicated drive. Anyway I am here for the villagers who use the pub. Please remember this pub has been here since 1842 and in the past it has been far busier than currently.

I agree Janet it is a village, a village with a pub and I take issue with your description of a 'rowdy town pub'

Richard Daniel. Rep; 20

- a. Richard, you live close to a pub, you must expect some level of noise either from the pub or its customers. That's if it is our customers. Surely people are allowed to talk?
- b. Nothing to do with me. Perhaps if they had somewhere to go they wouldn't sit on your front garden.
- c. Irrelevant to this application

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- d. Irrelevant as that wasn't me, plus I do not plan to stage any outside events.

### Public safety

- a. I think you put that in the right order, the pub is surrounded by residences. Yes the pub was here first. Don't forget The Bell, that's a commercial premise, so is Midway stores and they sell alcohol (in tins as well). No proof offered for extra traffic, no evidence that there will be extra parking causing a threat to public safety. To the contrary, cars that are parked on the corner of Whittonditch Road and Crowood Lane are parked there during the day and have absolutely nothing to do with The Crown & Anchor.
- b. You are not correct Richard. The Bell has a late licence, so does the Memorial Hall and the church rooms.
- c. Many local villagers like to visit the village pub as well. Most late activity is planned for a Friday or a Saturday.

### David Lee. Rep;21

1. n/a
2. This is the first I have known of this David. You have never before brought this to my attention. We plan to put in more glazing and also keep all windows closed with curtains drawn. All music will be turned down after 11pm. Please remember you are close to a pub so you will have some level of noise. No outside events are planned.

### Kenneth & Julie Bates. Rep; 22 + 23

Ken you have read this all wrong. May I suggest that you and Julie come and talk to me over a glass of wine. You know I am approachable. I am very surprised that you haven't come to see me in person especially as the Legion is going through a tough time. Perhaps you should look closer to home and to see why I want a variation in my licence.

### Marion Ewell. Rep 24

1. n/a
2. Marion could you be more specific. I am sorry if you have been disturbed in the past. Are you sure they were customers of The Crown & Anchor. We do plan to put extra glazing onto the windows and to keep them closed and we are also looking at the floor space where sound can resonate.

### Joy Wilson Rep; 25

1. Only one child nearby and of pre-school age. Music events will be planned on a Friday or Saturday only. Extra sound proofing will be installed. You do live by the village pub that has been here since 1842. Can you be really sure that it is my customers that are disturbing you.

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2. Joy you have chosen to live by a pub, I don't believe the level of noise is unacceptable and definitely not a public nuisance.
3. I take issue with you suggesting that the Crown & Anchor has anything to do with crime and disorder in Ramsbury. Totally irrelevant
4. Why would my customers park outside your drive, I have a car park. However there are no parking restrictions in Oxford street. How can you be sure they are my customers? If you have seen them then why not ask them to move. No larger events are planned. I am here for the villagers with village values. The Crown & Anchor is an amenity that must be preserved for all.

Eric Webster. Rep; 26

1. n/a
2. I have never had music and sing in the garden and I do not plan to do so. You do live near a pub so you must expect a level of noise.
3. n/a
4. I fail to see how my licence extension would impact on the parking. There are no parking restrictions in and around the Crown & Anchor so at present anyone can park wherever. Plus I have a very large car park.

Judith Daniel. Rep 28

Judith I am not even going to respond to your rant as it is perfectly clear that you blame The Crown & Anchor for everything that goes wrong in the village. I thought that you were an intelligent woman. You live close to the Village pub, a pub that has been in existence since 1842. You chose to live where you do.

Have a lovely day.

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